

Date: 2013-07-11

**Marlene H. Dortch**

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

## **CG Docket Nos. 13-24 and 03-123**

RE: Please Grant FCC Approval of the InnoCaption App  
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am writing to strongly endorse the InnoCaption app for Smartphones and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. Those of us with a hearing loss need this app to function in society and the real world of the hearing community. It offers a level playing field that is not currently available with other caption products for mobile phones.

For those of us with a hearing loss, it becomes difficult to make and/or receive phone calls in any environment, but it is especially hard in a mobile application. We should be able to make or receive calls to and from friends, family, neighbors or business associates at any time or place we want without any forethought, needless advance notice or complicating process for either party.

For example, in the event of a breakdown on the road, we should be able to call a tow service without worry or frustration.

I am not connected with Miracom or the InnoCaption product in any way. I just have a hearing loss and have great need of this service being available. I struggle to hear and comprehend every word another party says which many times puts me at an even greater disadvantage when using telephone communication.

I am very mobile so the CapTel and CaptionCall land line versions of this service do not always work for me. I cannot use it when visiting my friends, family, when shopping, or trying to travel which I want to do but it is becoming increasingly more difficult to do so.

I am a Smartphone user who wants a product that will give me the accessibility, convenience, confidence, and mobility to use a mobile voice communication device as it was intended. We in the hard of hearing community need to be able to receive phone calls when mobile just like our hearing counterparts are able to do every day.

I am a member, volunteer, and Board President of Adult Loss of Hearing Association, a 501(c)(3), non-profit organization founded in Tucson, AZ 29 years ago. We have over 300 deaf and Hard of Hearing members just like me and three chapters, one each in Green Valley, AZ, Oro Valley, AZ, and Sierra Vista, AZ. This is an all volunteer organization funded mainly from our membership dues and donations and no governmental support. ALL of our members have difficulty in communicating over the phone and we use CapTel and CaptionCall land

line IP CTS phones at home. It still leaves us vulnerable when we go shopping, or go to work or vacation away from home. This is where mobile phones can help us especially if they'll also give us captions that we need. InnoCaption is such a product and we need FCC to approve for our use right away.

This InnoCaption product is just the app many of us Smartphone users have been looking for that can give us the freedom, security and mobility we need and want, but we need the FCC to approve it quickly so we can begin using it now. I urge the Commission to grant quick approval of this product for our sake.

Thank you for taking serious note of this request.

Sincerely,

S. George Ghorpade, PhD

Board President, Adult Loss of Hearing Assoc (ALOHA)

1150 W Masters Cir

Tucson, AZ 85737

Reference: CG Docket No. 03-123

CG Docket No. 13-24

**cc: Hon. Mignon Clyburn**

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